

# SEBO WARRANTY REGISTRATION CARD

Name: \_\_\_\_\_  
Address: \_\_\_\_\_  
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\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
ZIP Code: \_\_\_\_\_  
Telephone Number: \_\_\_\_\_  
E-mail: \_\_\_\_\_  
Product Model(s): \_\_\_\_\_  
Serial Number(s): \_\_\_\_\_  
Date of Purchase: \_\_\_\_\_  
Dealer Name: \_\_\_\_\_  
Dealer Address: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

06582 10/2004

To help with market research and product development, the following information would be greatly appreciated. Thank you.

## How did you learn about this product?

Check all that apply

- Recommended by another user
- TV or radio
- In-store display/demonstration
- Magazine or newspaper
- Internet

## What was your previous make of vacuum cleaner?

\_\_\_\_\_

## Which features persuaded you to purchase this product?

1 \_\_\_\_\_  
2 \_\_\_\_\_  
3 \_\_\_\_\_  
4 \_\_\_\_\_

## Any comments that you wish to make?

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Please check box if you do not wish to be added to our mailing list

## SEBO® Warranty

### Five Year Motor - Three Years Non-Wear Parts - One Year Labor

1. Your authorized SEBO dealer or SEBO will provide the original product purchaser with replacement of Non-Wear Parts which fail due to a material or workmanship defect for a period of three (3) years from the original date of purchase of new product. SEBO America will provide a five (5) year drive warranty on suction motors and brush drive motors. The drive belts on a SEBO X-Series machine are guaranteed for the life of the machine.
2. Your authorized SEBO dealer or SEBO will repair (or SEBO will cover labor charges associated with repair) a defective SEBO machine at no cost to the original purchaser, within one (1) year of original purchase of new product.
3. SEBO America or an authorized SEBO dealer must complete all warranty repairs.
4. To locate an authorized SEBO dealer in your area, or to register a warranty claim in the United States of America, please visit our website at [www.sebo.us](http://www.sebo.us).
5. The warranties provided for above apply exclusively to SEBO machines which are used residentially. No warranty is provided for SEBO machines used commercially.
6. The Wear Parts excluded from warranty coverage include filter (dust) bags, micro-hygiene filters, exhaust filters, the cable (external cord), the attachment hose, the brush roller, the brush roller set or the edge brush, the front bottom plate, the rear bottom plate, the sealing strip, the attachment tube, the crevice nozzle, the upholstery nozzle, the dusting brush and all of the optional attachments.
7. This warranty applies only while your SEBO machine is physically located within the United States of America and its territories or Canada.
8. The purchase receipt showing the date, price, and item of purchase is the initial document of proof of purchase and determines the validity of warranty. To be certain that your warranty claim can be processed as quickly and efficiently as possible, please retain your original purchase receipt and mail in the warranty card provided with your new SEBO machine. You may also register on our website at [www.sebo.us](http://www.sebo.us).
9. This warranty gives you specific legal rights. You may also have other legal rights, which vary from state to state.
10. SEBO America will not process nor will it accept responsibility for warranty claims for machines purchased from dealers located in Canada. Floor Care Equipment, Ltd. will not process nor will it accept responsibility for warranty claims for machines purchased from dealers located in the United States.

#### EXCLUSIVE REMEDY:

The remedies provided under the terms of this Warranty are the purchaser's exclusive remedies and are in lieu of any other remedies otherwise available.

#### THE WARRANTY DOES NOT COVER:

- Used or secondhand products.
- Products outside of the warranty period.
- Items not manufactured by SEBO.
- Normal maintenance service.
- Equipment damaged by improper use, accident, other casualty or negligence.
- Machines equipped with nonauthorized attachments or modifications.
- Machines on which the serial number has been altered or removed.

#### LIMITATIONS AND EXCLUSIONS:

SEBO MAKES NO OTHER REPRESENTATIONS OR WARRANTIES, EXPRESSED OR IMPLIED AND SPECIFICALLY EXCLUDES THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR PARTICULAR PURPOSE.

SEBO WILL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY KIND OR NATURE.

THIS DISCLAIMER OF IMPLIED WARRANTIES SHALL NOT APPLY TO THE EXTENT SAID DISCLAIMER IS NOT ALLOWED BY APPLICABLE STATE LAW.

AFFIX  
STAMP  
HERE

SEBO America, LLC  
7472 S. Tucson Way, Suite 190  
Centennial, CO 80112

**FOR CUSTOMER'S RECORDS**

Fill out this portion of the card and keep it with your records.

Product Model(s): \_\_\_\_\_ Serial Number(s): \_\_\_\_\_

Date of Purchase: \_\_\_\_\_

Dealer Name: \_\_\_\_\_

Dealer Address: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

**To contact SEBO in the United States of America:**  
SEBO America, LLC  
7472 S. Tucson Way, Suite 190 • Centennial, CO 80112  
Telephone: (303) 792-9181  
Fax: (303) 792-9196  
E-mail: [info@sebo-vacuums.com](mailto:info@sebo-vacuums.com)  
Warranty registration is also available on-line at [www.sebo.us](http://www.sebo.us)